

## Accessibility Statement

This website is run by Membury Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

[AbilityNet](#) has advice on making your device easier to use if you have a disability. Membury Parish Council is not responsible for any issues arising from the use of tools or plugins over which they have no influence or control. Although plugin suggestions are for Chrome, similar (and sometimes the same) plugins exist for other browsers

### How accessible is this website?

We know some parts of this website aren't fully accessible:

- you can't zoom in up to 300% without the text spilling off the screen
- some PDF documents aren't fully accessible to screen reader software
- some of our online forms are difficult to navigate using just a keyboard
- you can't skip to the main content when using a screen reader
- some of our content is difficult to understand
- some pages have skipped heading levels
- some pages contain tables used for layout
- some pages need improved hyperlinking
- some form controls and buttons are not labelled
- you can't modify the line height or spacing of text
- you can't skip to the main content when using a screen reader

### What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording for example, please email [clerk@memburypc.org.uk](mailto:clerk@memburypc.org.uk). We'll consider your request and get back to you within fifteen (15) working days.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, please email [clerk@memburypc.org.uk](mailto:clerk@memburypc.org.uk)

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

### Contact Us

Clerk, Becki Davey  
Post: Membury Parish Council, 2 Wessiters, Seaton, EX12 2PJ  
Email: [clerk@membury.eastdevon.gov.uk](mailto:clerk@membury.eastdevon.gov.uk)  
Call: 07895 910543

### Technical information about this website's accessibility

Membury Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is currently partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## Non-accessible content

The content listed below is non-accessible for the following reasons.

### Non-compliance with the accessibility regulations

- There may be pages with read more / click here links. [See WCAG 2.4 Success Criterion 4.4 \(Link Purpose \(In Context\)\)](#)
- There may be some pages where HTML isn't perfectly formed, such as stray end tags. [See WCAG 2.1 success criterion 4.1.1 \(Parsing\)](#).
- Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. [See WCAG 2.1 success criterion 4.1.2 \(name, role value\)](#).
- Some images on the website pages may not have a text alternative, so the information on them isn't available to people using a screen reader. [See WCAG 2.1 success criterion 1.1.1 \(non-text content\)](#).

When we publish new content, we'll make sure our use of images meets accessibility standards.

## Disproportionate Burden

We have not identified any areas that we believe constitute a disproportionate burden.

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Not all documents on this website are created by us. Some documents and content may be created by third parties or using third party software. Where this is the case we will endeavour, on request, to obtain an accessible copy from the original source or to convey the information contained in the document in an accessible way.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. For example, we do not plan to fix meeting agendas or minutes for meetings or financial data which were published prior to 23 September 2018.

Any new PDFs or Word documents created by us will meet accessibility standards.

## How we tested this website

This website was tested both manually and automatically prior to the writing of this statement. The tests were carried out by the Clerk.

We are in the process of having a new website built.

This statement was prepared September 2020.